Job Title: Massage Therapist

Department: Spa

Reports to: Spa Manager

Capon Springs and Farms is seeking a massage therapist to join our team at the Hygeia Bath House & Spa located in the beautiful foothills of West Virginia. Therapist provide personal attention to each guest and ensure they enjoy a pleasant, relaxing visit. This is a contracted position at an established, historic resort that services guests and day spa clients by offering a wide range of services aimed at enhancing their health and well-being. We supply the clients, four well-appointed treatment rooms with modern equipment, and all supplies and linens. A spa attendant facilitates the flow of clients to and from your treatment area and a spa attendant cleans and washes all linens.

Capon Springs and Farms proudly offers a rich history, steeped in tradition and a commitment to our guests and co-workers. We invite you to learn more about our culture and company at <a href="https://www.caponsprings.net">www.caponsprings.net</a>.

#### **Key Areas of Responsibility:**

- Provides exceptional service to resort guests and day spa clients.
- Informs guest about the benefits of massage as a part of their overall wellness program.
- Consults with clients to ensure their expectations are met.
- Performs professional, well-executed massages and ensures the well-being and relaxation of each guest.
- Maintains knowledge of massage and body treatments offered at the spa, including special offers and packages.
- Keeps up to date on changing trends and developments in the field.
- Prepares and maintains treatment area equipment and supplies daily.
- Maintains a clean and organized workspace, ensuring proper safety and sanitation of equipment and tools.
- Maintains knowledge about retail products available at the spa.

#### **Education:**

• High School diploma or equivalent.

## **Training:**

 Current license/certification for massage therapy as required by the state of West Virginia.

# **Knowledge and Characteristics:**

- Ability to work under pressure.
- Must have a friendly disposition and be customer service driven.

- Must be able to work a flexible schedule including weekends and holidays.
- Must be able to lift up to 20 lbs.

## **Terms of Employment:**

This is a contracted position, days and hours will vary based on demand. Operating hours for the spa during the season (April through early November) are Monday through Saturday with hours between 8:30 am and 6:30 pm. Operating hours during the off season are Thursday through Sunday, hours vary by demand. Starting rate of pay is \$32 per hour plus gratuities.

This job description is not intended to and does not create a contract or offer of employment. If hired, employment will be on an at-will basis and can be terminated by either party.

Rev. 09/22